



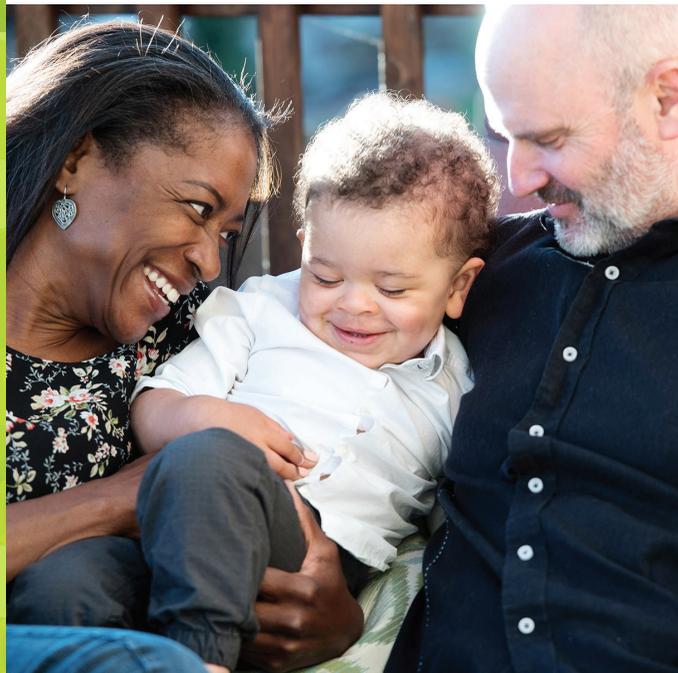
Donor support is helping UCSF Benioff Children's Hospitals rise to the challenge of COVID-19. Rapid scaling of telehealth services has dramatically reduced the number of in-person interactions while continuing to provide safe, high-quality care. Philanthropy is also helping patient families who have been affected economically by the pandemic, providing vital resources for food, gas and clothing. Support from Hyundai Hope on Wheels has enabled us to provide drive-thru testing on both sides of the Bay, and our community partners have ensured that all employees are equipped with personal protective equipment to ensure the safety of our patients.



The risk paid off," Quincy's mom, Lara, says. "The medication essentially turned off the gene that was creating Quincy's leukemia and actually put him into remission even before his transplant. It was basically a miracle How do you thank someone for saving your baby's life?"



At just four months old, Quincy was diagnosed with juvenile myelomonocytic leukemia (JMML), a rare and aggressive cancer.



Dear Friend,

The past year has challenged us in so many ways and forced us to adapt to a changing landscape. But our goal at UCSF Benioff Children's Hospitals will never change — to put kids first. We're committed to pushing the boundaries of pediatric medicine and to ensuring that every child and family, no matter their socioeconomic status, has equal access to outstanding care.

This year, we are excited to welcome Matthew Cook as the new president of UCSF Benioff Children's Hospitals. His experience in pediatric health care makes him the ideal person to identify and address the root causes of health disparities and build our institution into one of the best children's health enterprises in the world. That can only happen with the support of community members like you by our side.

Inside you will find examples of how philanthropy is making a profound difference in the lives of our kids, from helping our Child Life programs navigate the COVID-19 pandemic to tackling the unique challenges of kids with chronic pain and illness.

We hope you find this impact report enlightening and that it inspires you to continue your partnership with UCSF Benioff Children's Hospitals.

With gratitude,

Erin Hickey
Assistant Vice Chancellor of
Development for Children's Health
UCSF Benioff Children's Hospitals

**KIDS
FIRST
2020-2021**



Fostering Immigrant Health & Well-Being

Extreme stress and uncertainty contribute to serious health concerns like obesity, diabetes and heart disease, and takes a toll on long-term mental well-being. At the Center of Excellence for Immigrant Child Health and Well-Being, philanthropy is helping us deliver specialized care based on the unique needs of immigrant children and families. The Center also ensures that families understand their legal rights and advances strategies to achieve equitable health care and healthy, resilient children regardless of immigration status.



Understanding COVID-19 Transmission Between Mother and Child

A UCSF team is unraveling the mysteries of why some mothers are more affected by COVID-19 than others. More than 110 samples of COVID-19 infection have been collected from mothers and infants at several institutions to test for transmissible virus and to determine if mothers are still infectious at the time of delivery. The team is processing samples under strict safety protocols and moving at lightning speed into the analysis phase. Philanthropic partnership with the community makes this possible.

Addressing the Unique Challenges of Chronic Illness

Thanks to improvements in the treatment of previously fatal diseases, an estimated 5 million children and adolescents in the U.S. are surviving into adulthood with chronic health conditions, such as growth abnormalities, premature osteoporosis, cardiovascular disease, malignancies, and emotional and social problems. At the UCSF Child and Adolescent Chronic Illness Center, we're helping these children live longer, healthier lives with a focus on achieving a healthy lifestyle, optimal nutrition and emotional well-being. The vision for holistic pediatric health care is made possible with donor support.



Healing through Music, Art & Education

Philanthropy is helping our Child Life teams adapt to the COVID-19 pandemic. Daily closed-circuit TV shows are produced for patients, including music sessions, educational programs, puppet shows and story time. Shows also include Spanish programs to better serve native Spanish speakers, who make up 25% of our family population, and a weekly bilingual BINGO game where everyone wins and prizes are delivered to patients' rooms. Music therapists conduct doorway music sessions to maintain social distancing, therapy dog visits are conducted via Zoom, and single-use toys, games and art supplies are employed to prevent the spread of germs.



UCSF Benioff Children's Hospitals
Oakland | San Francisco



Easing Pediatric Pain through Integrative Medicine

Children are especially vulnerable to the psychological stresses of being in the hospital. To address this issue, the Division of Pain Medicine, Palliative Care and Integrative Medicine works with families to ensure that pain, symptom and emotional needs are met. Led by medical director Stefan J. Friedrichsdorf, MD, FAAP, the care team provides pain management therapies (such as massage, acupressure, biofeedback, aromatherapy and self-hypnosis) to promote optimal health and functioning in children with unique physical and emotional challenges.

